



## **TERMS AND CONDITIONS:**

- The registered user of Membership is required to agree to these terms and conditions at the point of membership activation online. Following the activation of a Membership, Ashby Ivanhoe Road Cyclists (AIRC) shall only communicate with the registered Member.
- Members must be over 18 years old to join. Due to legal reasons minors (under 18 years) are not permitted on any AIRC rides, even if accompanied by their parent or guardian.
- The Membership of each Member will commence on the date on which it is activated online at the British Cycling portal and will automatically expire 12 months thereafter.
- Membership is personal to each Member and is not transferable.
- AIRC reserves the right to suspend the use of Membership for a period of time, to withdraw its use completely and/or to terminate Membership if the Member breaches any of these terms and conditions (or AIRC has reasonable grounds to suspect such a breach) or otherwise misuses the Membership; AIRC shall not be obliged to make any refund to a Member if their Membership is suspended or withdrawn or if their contract for the purchase of a Membership is terminated.
- AIRC shall be entitled to refuse an application from, or suspend or cancel the Membership of any Member in its absolute discretion.
- AIRC operates zero tolerance of behaviour that is abusive, sexist, racist or harassment in any way. Reported incidents of this nature will be taken seriously and may be reported to authorities and will result in the termination of your membership without refund with a lifetime ban.
- Nothing in these terms and conditions guarantees a Member will be entitled to renew their Membership. Once expired, all rights of Membership will cease.
- AIRC collects personal information when an individual becomes a Member, or when Members use services or products that require the collection of personal information. AIRC will use this information to provide the services requested, maintain records, notify Members of important information regarding an individual's membership (such as renewal notices), develop the organisation and, if the Member agrees, send the Member information on things that may be of interest to them.
- Unless explicitly stated, AIRC does not share such information for marketing purposes with any other organisations.
- AIRC may, from time to time, update its Membership terms and conditions. Members are advised to refer to the Membership terms and conditions prior to the renewal of their Membership annually.
- These terms and conditions together with any associated application form/process comprise the entire agreement between AIRC and a Member in relation to the purchase and use of their Membership and replaces any previous terms and conditions of AIRC membership entered into.

- These terms and conditions shall be governed by and interpreted in accordance with the laws of England and Wales and subject to the exclusive jurisdiction of the Courts of England and Wales.

## **MEMBERSHIP:**

- The AIRC connects cyclists and empowers them to ride together.
- Members must familiar themselves with the British Cycling skills and techniques section to learn the appropriate skills and etiquette to ride safely and courteously on the roads. <https://www.britishcycling.org.uk/knowledge/skills>
- The AIRC is an inclusive club of like-minded individuals with a passion for cycling. Membership to the club provides you access to local members, members are encouraged to get to know each other both on and off the bike, in person and online. Members are expected to conduct themselves with respect and courtesy for others, treating others in the way they would wish to be treated themselves, this extends to online platforms such as the WhatsApp groups and our social media pages.
- The wearing of helmets is mandatory for all club rides be it hosted by AIRC or by other members, this extends to any ride where club kit is worn.
- Members must not sell or gift AIRC apparel to non-members. Breach of this condition will result in the member being removed from the Club.

## **CANCELLATION POLICY:**

### **CANCELLATION WITHIN THE 14-DAY CANCELLATION PERIOD**

If an individual wishes to return their membership within 14 days of purchase, they will not be eligible for a refund if the benefits of membership have been redeemed with the exception and evidence of the following circumstances; pregnancy, serious illness or injury, moved home or office limiting access to our events.

The AIRC will deduct a small amount from the refund to cover the cost of providing membership services and benefits up to the point at which the cancellation request is received.

### **CANCELLATION OUTSIDE THE 14-DAY CANCELLATION PERIOD:**

If an individual wishes to return their membership after 14 days of purchase, they will not be eligible for a pro-rata refund on the remaining months of membership if the benefits of membership have been redeemed, with the exception to and evidence of the following circumstances; pregnancy, serious illness or injury, moved home or office limiting access to our events.

All membership cancellation requests should be sent to the AIRC by email at [airc.club@hotmail.com](mailto:airc.club@hotmail.com)

## **REFUND METHOD**

AIRC will provide refunds using the same means of payment as was used for the initial transaction.

## **EFFECTS OF CANCELLATION**

Upon cancellation of a membership, all benefits are null and void.

